

SignalAI – Privacy Policy

Last Updated: 22.09.2025

At **SignalAI** (“Company,” “we,” “our,” or “us”), we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, store, and safeguard your information when you use our website <https://signalai.live>, mobile applications, products, and services (collectively, the “Services”).

By using our Services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

1.1 Information You Provide

- Name, email address, and contact details when creating an account.
- Payment details (processed securely by third-party payment processors — we do not store full card details).
- Any information you voluntarily submit through support requests, forms, or communication.

1.2 Information Collected Automatically

- Device and browser type, operating system, IP address.
- Usage data such as pages visited, features used, time spent, and error logs.
- Cookies and similar technologies for analytics and personalization.

1.3 Third-Party Data

- We may receive information from third-party services you connect (e.g., exchanges, wallets, or APIs).

2. How We Use Your Information

We use your information to:

- Provide, operate, and improve the Services.
- Personalize user experience and deliver relevant trading insights.
- Process payments and manage subscriptions.
- Send important service updates, alerts, or promotional communications (you may opt out anytime).
- Ensure security, prevent fraud, and comply with legal obligations.

3. Cookies & Tracking

- We use cookies and similar tracking technologies to analyze traffic, improve performance, and personalize content.
- You can manage or disable cookies in your browser settings, but some features may not function properly.

4. Data Sharing

We do **not sell your personal data**. We may share data only with:

- **Service providers** (payment processors, hosting, analytics, customer support).
 - **Legal authorities** if required by law, regulation, or valid legal process.
 - **Business transfers** (in case of merger, acquisition, or sale of assets).
-

5. Data Security

- We implement industry-standard measures (encryption, firewalls, access controls) to protect your data.
 - However, no method of online transmission or storage is 100% secure; we cannot guarantee absolute security.
-

6. Data Retention

- We retain personal data only as long as necessary for the purposes described in this Privacy Policy.
 - You may request deletion of your account and associated data at any time (see Section 9).
-

7. International Transfers

- Your data may be processed and stored in servers located outside your country of residence.
 - We ensure adequate protection measures in compliance with applicable data protection laws.
-

8. Children's Privacy

- Our Services are **not intended for individuals under 18 years of age**.
 - We do not knowingly collect information from children. If we learn that a child's data was collected, we will delete it promptly.
-

9. Your Rights

Depending on your jurisdiction, you may have rights to:

- Access, correct, or update your personal data.
- Request deletion of your account and data.
- Object to certain data processing or withdraw consent.
- Request a copy of your data in a portable format.

To exercise these rights, contact us at **privacy@signalai.live**.

10. Third-Party Links

- Our Services may contain links to third-party websites.
 - We are not responsible for the privacy practices or content of external sites.
-

11. Changes to this Policy

- We may update this Privacy Policy from time to time.
 - Updates will be posted on our Website with the “Last Updated” date.
 - Continued use of the Services means you accept the updated policy.
-

12. Contact Us

If you have any questions about this Privacy Policy, please contact us:

 Email: **privacy@signalai.live**

 Website: <https://signalai.live>

